



So good, they chose air source twice!

A couple in Breckland, Norfolk, have completed their second heat pump installation with Finn Geotherm, to enable them to continue enjoying heating and hot water at reduced energy bills in their new home.

The four bedroom detached house near rural Garvestone was previously heated using ineffective and expensive wall mounted electric panel heaters. When owners Mike and Ellie moved in, they set about changing it to an air source system, having already had one installed by Finn Geotherm in their previous home.

Mike explains: "We'd had an air source heat pump installed at our old home and were aware of the great benefits and cost savings of the system. In fact, it was our heat pump and the accuracy with which we could show how much cheaper our heating bills were, that were the deal clinchers for our purchaser.

"As soon as we viewed the new house, we called Finn Geotherm and asked them to quote for a heat pump. We loved the house and wanted to be one step ahead with heating costs should we be successful in purchasing it."

The sale went through and on moving in, Mike and Ellie installed a complete new wet heating system. Finn Geotherm specified and installed a Dimplex A12 air source heat pump, along with a 250 litre Dimplex EC-Eau Smart cylinder including a combined 40 litre buffer. With the heat pump installed outside the house, the cylinder is neatly tucked in a hallway cupboard.

The new air source system also enabled Mike and Ellie to remove a 250 litre water tank in the bedroom wardrobe which became redundant, providing more storage space. As the system is pressurised, they no longer need any noisy shower pumps.

"Our air source heat pump is working just as well as we'd expected," said Mike. "The system is very efficient at tracking the weather to deliver the heating and hot water we need. Our house is always warm throughout – we have no cold spots or draughts and the walls have a gentle warmth. We can now enjoy our new home and make great savings on our bills, with the added benefit the Renewable Heat Incentive (RHI). We're pleased to have an air source unit in our new home – and, although we've no plans to move again, it would definitely always be our first choice for heating any other homes in future too."

Key benefits:

- Consistently warm home
- Highly energy efficient
- Simple to use – system 'looks after itself'
- Government payments through RHI

Call now on **01953 453 240**
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 **FINN GEOTHERM**
The renewable heating experts